

Document Name: Terms and Conditions Social Media Competition

Raffle Prizes: Free Flights to Your Favourite Destination

Eligibility: Social Media users, followers of @TheCoffeeClubME, sharing their dine-in experience following the instructions in this document

Number of winners: 4

Competition Period

- The competition runs from **1st October 2024 to 31st October 2024**.

Eligibility

- The competition is open to residents of the UAE aged 18 years and older, followers of @TheCoffeeClubME social media channels
- One winner will be selected each week during the competition period, for a total of four winners on the following days: 8, 15, 22, 29 October 2024.
- Total number of winners: four (4)
- Winners will be notified via Instagram or Facebook Direct Message and will have **7 days** to respond. If the winner does not respond within this timeframe, another winner will be selected.
- The Coffee Club reserves the right to verify the eligibility of winners and disqualify any entries that do not comply with the terms and conditions.
- Employees of The Coffee Club, its affiliates and their immediate family members are not eligible to participate.

How to Participate

- To enter, participants must:
 1. Dine at any participating The Coffee Club outlet during the competition period.
 2. Share their experience by posting a photo or video on Instagram or Facebook.
 3. Tag **@thecoffeeclubme** and use the hashtag **#10BeanYears** in their post.
 4. Tag the person they'd take on the trip.
- Multiple entries are allowed, but each participant can only win once during the competition period.

Prize

- Each weekly winner will receive **two round-trip economy class flights** to one of the following destinations:
 - **Albania:** Tirana
 - **Armenia:** Yerevan
 - **Austria:** Vienna
 - **Azerbaijan:** Baku
 - **Bosnia & Herzegovina:** Sarajevo
 - **Bulgaria:** Sofia
 - **Cyprus:** Larnaca

- **Egypt:** Alexandria, Cairo, Sohag
- **Georgia:** Kutaisi
- **Greece:** Athens
- **Hungary:** Budapest
- **Iraq:** Erbil
- **Italy:** Rome
- **Jordan:** Amman, Aqaba
- **Kazakhstan:** Almaty, Astana, Turkistan
- **Kuwait:** Kuwait
- **Kyrgyzstan:** Bishkek
- **Moldova:** Chisinau
- **Oman:** Muscat, Salalah
- **Poland:** Katowice, Krakow
- **Romania:** Bucharest, Cluj Napoca
- **Saudi Arabia:** Dammam, Madinah
- **Serbia:** Belgrade
- **Turkey:** Ankara
- **Uzbekistan:** Samarkand, Tashkent
- The total value of the flight tickets must not exceed **3,000 AED**.
- Any additional costs, including airport transfers, additional baggage fees, or in-flight upgrades, must be covered by the winner.
- The flights must be booked through **Trivova Travel Agency**.

Booking Conditions

- The prize must be booked through **Trivova Travel Agency**, who will manage all travel arrangements.
- The value of the 2 flight tickets must not exceed **3,000 AED**. Any costs above this amount must be covered by the winner.
- Bookings must be made by **30 November 2024** for travel dates no later than **30th April 2025**.
- The chosen destination is subject to availability. In the event that the preferred destination is unavailable, the winner will be offered alternative travel dates or another available destination from the list.
- Flights bookings are subject to availability at the time of booking. Blackout dates may apply, including peak seasons, public holidays and special event periods.

Alternative Travel Voucher

- If no suitable flight is available for the desired destination, the winner can exchange the prize for a **3,000 AED travel voucher**.
- The travel voucher can be used for any travel services provided by **Trivova Travel Agency**.
- The travel voucher is valid for booking until **30th April 2025**.

Prize Limitations

- The prize is non-transferable and cannot be exchanged for cash.
- Any additional costs (e.g. accommodation, meals, transportation, travel insurance or visa fees) are the responsibility of the winner.
- If the winner does not book the flights or use the voucher by the respective deadlines, the prize will be forfeited.

General Terms

- The Coffee Club and Trivova Travel Agency are not responsible for any cancellations, delays or changes in flight availability that may arise.
- The winner is responsible for ensuring they have the necessary travel documents (e.g. valid passport, visas) for the destination.
- By accepting this prize, the winner agrees to these terms and conditions.

For more information or inquiries, please contact customercare@thecoffeclubme.com.